

On-line tutorials and support for parents and guardians

Distance learning with Microsoft 365: guidance for parents and guardians. Explore how your kids can use Office 365 and Microsoft Teams as an online classroom to communicate with teachers and complete their classwork remotely.

- 1 [***Interactive Teams tutorial for Parents, Guardians, and Students***](#)
- 2 [**https://support.microsoft.com/en-us/office/distance-learning-with-microsoft-365-guidance-for-parents-and-guardians-89d514f9-bf5e-4374-a731-a75d38ddd588**](https://support.microsoft.com/en-us/office/distance-learning-with-microsoft-365-guidance-for-parents-and-guardians-89d514f9-bf5e-4374-a731-a75d38ddd588)
- 3 [**Step-by-step PDF introduction to Teams for Parents and Guardians**](#)

Ctrl – click to
access the
website links

Distance learning with Google at home: find out how Google can support student learning, keep students connected to school, and how parents can support their learning.

- 1 [**http://services.google.com/fh/files/misc/techtoolkit_familiesandguardians.pdf**](http://services.google.com/fh/files/misc/techtoolkit_familiesandguardians.pdf)
 - [Google for education video series](#)
 - [Best practices for family engagement](#)

WQSB support for parents: please email wqsbhelpdesk@wqsb.qc.ca and include in your email the following:

- student's name
- grade level
- school
- best phone number to contact you as a follow-up (if necessary)
- issue/problem clearly described

If you do not have access to email, and require support on connecting the student's device or support in logging into O365, please call **819-777-9650** between 8:00 AM - 4:30 PM Monday to Friday.

Friendly reminder: avoid using email accounts outside the WQSB system. Student accounts can only receive and send email within our WQSB context. For Kinder to Cycle 1 families, and families with special needs students, passwords will require a prefix ([Wqsb](#)) for the numeric password, for example: [Wqsb1234](#).