



Key information for parents registered on the La Place 0-5 platform

You are awaiting for a space in:

- a childcare centre
- a subsidized or unsubsidized day care centre
- home-based childcare

IMPORTANT!

The La Place 0-5 platform will be shut down on October 16, 2025, and replaced by the Childcare Services Registration Portal in early November.

Here are three things you can do to facilitate your file's transfer:

1- Make sure to update your information before the La Place 0-5's scheduled shutdown on October 16, 2025.

Every parent must:

- update their family file and childcare needs in the La Place 0-5 platform;
- enter their personal email address in their account.

2- Create your Government Authentication Service account if you do not already have one.

To do so, visit <u>quebec.ca/en/gouvernement/identite-numerique/government-authentication-service</u>.

Make sure that your first name, last name, and email address are the same in both your La Place 0-5 and Government Authentication Service accounts.

3- Write down the La Place 0-5 registration confirmation number for all your children.

Note that if your child is not born yet, their file will not be transferred from the La Place 0-5 platform: once they are born, you will have to create a new account in the Registration Portal.

Need help creating a Government Authentication Service account?

Visit <u>quebec.ca/en/gouvernement/identite-numerique/government-authentication-service</u> to find answers to the most frequently asked questions as well as step-by-step tutorials that will help you create your account. If you do not have a Quebec health insurance card to create a Government Authentication Service account, you may contact Services Québec (1-877-644-4545) after the Portal becomes available for parents in early November.

An agent will guide you through this procedure.

To prepare for the transition, visit: Québec.ca/futur-portail (in French only)





